



# 7-YEAR FULL WARRANTY CERTIFICATE U.S.A.

## 1. Warranty.

This Warranty is extended by Vita-Mix to the owner of this machine for personal household use only. This Warranty does not apply to products used for commercial, rental or re-sale purposes. Should ownership of the machine change during the 7-year period, please update the owner information at [www.vitamix.com/warranty](http://www.vitamix.com/warranty).

Within the U.S.A. and Canada, this Warranty is honored directly through the Vita-Mix Corporation.

### United States

Vita-Mix Corporation  
8615 Usher Road  
Cleveland, Ohio 44138-2199  
1-800-848-2649  
[service@vitamix.com](mailto:service@vitamix.com)

### Canada

Vita-Mix Corporation  
200-1701 Shepherd Street East  
Windsor, Ontario N8Y 4Y5  
1-800-848-2649  
[service@vitamix.com](mailto:service@vitamix.com)

## 2. Scope of Warranty.

Vita-Mix warrants to owners that if this machine fails within 7 years from the date of purchase due to a defect in material or workmanship or wear and tear from ordinary household use, Vita-Mix will within 30 days of receipt of the returned product, assume the cost of the parts and labor deemed necessary by Vita-Mix to repair the failed machine. If the failed machine cannot be repaired, Vita-Mix will either (A) replace the machine or (B) refund the full purchase price, at Vita-Mix's sole discretion, unless prior written notice of customer's preference is received.

## 3. Limitations on Warranty.

This Warranty applies only to owners for ordinary household use. This Warranty does not cover cosmetic changes that do not affect performance, such as discoloration or the effects of the use of abrasives or cleaners or food build up. This Warranty is only valid if the machine is used in accordance with the accompanying instruction booklet. Abuse, misuse, negligent use, alteration of the motor base, container or parts, exposure to abnormal or extreme conditions, or failure to follow the operating instructions, will void this Warranty. The Warranty is void if repairs to the machine are performed by someone other than Vita-Mix or an authorized Vita-Mix Service Provider. Vita-Mix will not be responsible for the cost of any unauthorized repairs.

This Warranty is the exclusive remedy of purchaser and the sole liability of Vita-Mix. No employee or representative of Vita-Mix or any other person is authorized to make any other warranty or any modification to this Warranty. IN NO EVENT, WHETHER BASED ON CONTRACT, INDEMNITY, WARRANTY, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY OR OTHERWISE, SHALL VITA-MIX BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING, WITHOUT LIMITATION, LOSS OF PROFIT OR REVENUE. Some states do not allow limits on warranties. In such states, the above limitations may not apply to you. Outside the U.S.A. other warranties may apply.

## 4. Return and Repair Procedure.

In the event the machine or any machine part needs service or repair, please call Vita-Mix Customer Service at 1-800-848-2649 for replacement parts, a return authorization number, up-to-date shipping instructions and a pre-paid package return pick up label. Vita-Mix will pay standard shipping costs on the return of a machine for warranty service and repair and for return shipment of the product to you after the warranty repair or replacement. Purchaser is responsible for the costs of special shipping requests. You will be deemed to have accepted the returned product "as is" upon delivery unless you notify Vita-Mix of any problem including shipment damage within 48 hours of delivery.

### SPECIAL INTERNATIONAL INSTRUCTIONS

Outside the U.S.A and Canada, contact your dealer for warranty information. If a machine was purchased within the U.S.A. or Canada, but is currently outside the U.S.A. or Canada, all shipping and resulting taxes are at the owner's expense. Call 1-800-848-2649 or email [service@vitamix.com](mailto:service@vitamix.com) for more details.

### FOR YOUR RECORDS

Serial # \_\_\_\_\_  
Date of purchase \_\_\_\_\_